

IPS VideoManager

Release Notes Version 17.3

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1 Compatibility

IPS VideoManager V17.3 requires the Installer IPS VideoManager V17.0.157 to be installed. If IPS VideoManager V17.0.156 is installed, it must first be uninstalled and IPS VideoManager V17.0.157 installed before IPS VideoManager can be updated to version 17.1 or later.

2 Improvements

2.1 Axis A9210/A9910

- The IO devices A9210 and A9910 by Axis are now compatible with IPS VideoManager.

Axis A9210 acts as the master device and can be added as a new device in IPS VideoManager System Configuration. Additional configuration of A9210 and A9910 needs to be done in the Axis Web UI of the device, which can be opened from the IPS VideoManager System Configuration.

Note: IPS VideoManager can't recognise if slave devices (A9910) are currently online or offline.

2.2 PtzCameraQuantifier

- Version 1.0.3 of the support tool PtzCameraQuantifier simplifies the user interface and removes unnecessary configuration fields.

2.3 SDK 17.0

- The SDK Upgrade for IPS VideoManager V17.0 is deployed.

3 Bug fixes

In IPS VideoManager V17.3, several bugs have been corrected. Serious errors are listed below:

3.1 IPS VM Client

- Fixed an issue which lead to a memory leak that caused the IPS VM Client to eventually use the complete RAM of a computer. This bug fix also enables Privacy Protection zones and objects to be blurred in IPS VM Client.

The IPS Video Renderer Filter must not be used. In the **IPS Client settings → 08 Video streaming → Video renderer** the video renderer must be switched to **Standard**.

Note: An exception applies to the Wall Client when used with Nvidia graphics cards. The temporary workaround mentioned in IPS VideoManager Release Notes V17.1 using the IPS Video Renderer Filter must continue to be applied in this case.

VSD-3241

- Fixed an issue which prevented the correct display of an error in the information bar and the event log.

The issue: An error triggered by IPS NextGen VideoAnalytics was identified as an event sent by "Unknown function module" including an incorrect error number.

3.2 IPS DiagnosticService

- Fixed an issue which prevented the correct display of umlauts and special characters by switching from ASCII to UTF-8.

Third-party SNMP applications may work with ASCII and therefore be unable to display umlauts and special characters. Workaround: Do not use umlauts and special characters in names for cameras, camera groups and IO devices.

VSD-3205

- Fixed an issue which prevented the import of additional files in the MIB format if they were not explicitly listed in the file Targets.xml.

VSD-3166

3.3 IPS VideoManager Legacy Configuration

- In Version 16, some of the user interface text was missing in Spanish, French, Italian and Russian languages.

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